

#### FAQS

For Mercury Systems Employees



#### What is Aaptiv?

Aaptiv is a digital health app where you'll get access to unlimited audio & video classes including strength, yoga, meditation, barre, running, walking, Pilates, spin, sleep, and much more!

Here's a quick 1-minute video to take a sneak peek.



### How do I sign up for Aaptiv?

You will receive a Welcome Email from Aaptiv with instructions to signup. Keep an eye out for this email and if you don't receive it, please email support@aaptiv.com.

When setting up your account, please remember to use a unique password, not your Mercury password.



# How do I transfer my existing account to a company account?

3

Please follow the below steps:

STEP 1: Cancel your personal account.

STEP 2: Email support@aaptiv.com with your personal account email address and company name. We will transfer your workout history so you don't lose anything and send you a confirmation once completed.



### How do I join a challenge?

You can join any program and/or challenge by going to "Programs" on your home screen. From there, you'll be able to join anything you'd like!

Note: If you're joining a company specific challenge, make sure to register BEFORE it begins. Once registration closes, you won't be able to sign up.







## Can I stream video workouts onto my TV?

YES! You can stream any of our video workouts via Chromecast. <u>Here</u> are instructions for how to set up your Chromecast.



### How frequently do you add classes?

We are adding at least 20 new classes each week to keep the content fresh! If you have specific class requests, please fill out this form.



## Can I sync my smart watch to Aaptiv?

At this time, we only sync with Apple Watch. As long as you have Apple Health installed & enable Aaptiv, you'll be good to go.



### What ways can Aaptiv hold me accountable?

Try <u>Aaptiv Coach</u>, which provides a personalized coaching plan that incorporates fitness, mindfulness, and healthy habits, as part of a holistic approach to maintaining a healthy lifestyle. You'll be able to choose to focus on stress reduction, better sleep, and healthier eating to complement your existing fitness goals.

OR

**Join a program** tailored to your fitness goals. Multi-week plans for weight loss, race training, flexibility, maternity, and more.





## Please email support@aaptiv.com if you have any other questions!