Sales terms and conditions
Release Date January 2019

1. Purpose
1.1. For purposes of these Conditions, the word “MMSI” shall mean the legal entity MMSI specified in the MMSI’ order; the word "Buyer" shall mean the party which agrees to purchase the Products as specified in the MMSI' Order Acknowledgment; the words "Party" and "Parties" shall mean MMSI and the Buyer individually or collectively; the words "Conditions" or “GSC” shall mean these General Sales Conditions; the word "Products" or “Product” shall mean the hardware or software that is described in the Order Acknowledgment; the word "Services" shall mean the services (if any) described in the Order Acknowledgment, the word "Specifications" shall mean the MMSI' plans, drawings, directives of design, data and other relative information given by MMSI to the Buyer concerning the order of Products/Services; the word “Purchase Order” shall mean the purchase order sent by the Buyer to the MMSI describing the Products purchased by the Buyer from the MMSI and delivered by MMSI to the Buyer under these GSC; the word “Order Acknowledgment” shall mean the order acknowledgment sent by MMSI to the Buyer after reception of the Purchase Order; the word "Force Majeure" shall mean any act of government, natural catastrophe, destruction by insurrection war or hostilities, riots, public disturbances or any other event beyond the will of the parties which delays, hinders, restricts or makes the execution of the order impossible.

2. Offer and Acceptance
2.1. For each order Buyer shall submit to MMSI a Purchase Order making reference to a valid commercial offer from MMSI. Buyer’s Purchase Order shall have to be confirmed by MMSI through an Order Acknowledgement. The Order Acknowledgment itself and these GSC are indivisible.
2.2. These Conditions apply to all Order Acknowledgments; Buyer’s general conditions shall not be applicable unless there is an express written agreement of MMSI to the contrary. To be valid against MMSI, any amendments or supplements to these Conditions and/or the Order Acknowledgments must be made in writing, signed by Buyer and confirmed in writing by MMSI.

3. Prices, Releases and Invoices
3.1. Unless otherwise agreed by the Parties, MMSI' price in effect at the time MMSI receives Buyer's Purchase Order shall continue to apply if the quantity ordered is released by MMSI within twelve (12) months and shipments are scheduled within eighteen (18) months. Otherwise, MMSI' price in effect on the actual release date for the quantity actually shipped shall apply.
3.2. If the price of fuels, metals, raw materials, equipment or other production costs increases significantly, MMSI shall have the right and Buyer shall have the obligation to renegotiate the price of all Products not yet shipped, and if an agreement is not reached, MMSI shall have the right to cancel the current orders and terminate this order without liability.
3.3. Invoices shall be issued in the currency cited in the Order Acknowledgment.

4. Payment Terms
4.1. Payment terms shall be net thirty (30) days from the date of MMSI’ invoice. Failure to pay MMSI’ invoice in the stipulated period shall give MMSI the right to charge interest of the highest between one and a half percent (1,5%) per late month (pro rata temporis) and to the extent permitted by law from the due date thereof until paid in full. This shall be without prejudice to MMSI’ right to any other remedy under these Conditions, at law or in equity. If, in MMSI’ judgment, Buyer's financial condition does not justify the payment terms specified herein, then MMSI may terminate the agreement unless Buyer immediately pays for all Products that have been delivered and pays in advance for all Products to be delivered. Termination in accordance with this clause shall not affect MMSI’ right to pursue any other available remedies.

5. Taxes
5.1. Any and all payments made by Buyer shall be exclusive of any taxes and charges that might be assessed against Buyer by any jurisdiction. All amounts payable to MMSI under this Agreement shall be without set-off and without deduction of any taxes, levies, imposts, charges, withholdings and/or duties of any nature which may be levied or imposed, including without limitation, value added taxes, customs duties and withholding taxes. If Buyer is at any time required by any applicable law to make any such set-off or deduction from any amount due to MMSI, then the amount due from Buyer to MMSI in respect of such payment shall be increased by such amount to result, notwithstanding the deduction, in MMSI’ receipt on the due date of the amount that MMSI would have received if Buyer had not been required to make such set-off or deduction. The parties agree to reasonably assist each other in obtaining the necessary
documents requested under the applicable double taxation treaty, if any, in order to obtain the reduced rate of withholding tax foreseen therein.

6. Title and Delivery

6.1. MMSI reserves title to the Products until full payment of the invoice. Buyer shall treat the Products with reserved title with due care, and in particular to adequately insure them at its own expense from the transfer of the risks to Buyer.

6.2. Shipments shall be delivered FCA (location of MMSI factory) Incoterms 2000 unless expressly stipulated otherwise by MMSI in the Order Acknowledgment.

6.3. Risks shall be transferred to Buyer in accordance with Incoterm 2000 cited section 6.2 above or in the Order Acknowledgment. Any loss or damage subsequent to the transfer of the risks to Buyer shall not relieve Buyer from its obligations.

6.4. Buyer shall reimburse MMSI for insurance and transportation costs on international shipments and shall be responsible for all import duties, taxes and any other expenses incurred or licenses or clearances required unless otherwise agreed in the Order Acknowledgement.

6.5. MMSI is entitled to deliver Products in installments. Delivery dates are estimates. MMSI shall not be liable for any damage, losses or expenses incurred by Buyer if MMSI fails to meet the estimated delivery dates.

6.6. In the event of any default by Buyer, MMSI may decline to make further deliveries. If MMSI elects to continue to deliver, MMSI's action shall not constitute a waiver of any such default or affect MMSI's legal remedies for any such default.

7. Cancellations and Rescheduling

7.1. No cancellation or rescheduling of Products by Buyer within thirty (30) days of MMSI's estimated shipping date for such Products will be accepted. Buyer has the right to cancel 25% of quantity and to reschedule 50% of quantity more than thirty (30), but less than sixty (60), days before MMSI's estimated shipping. Buyer has the right to cancel 50% of quantity and to reschedule 75% of quantity more than sixty (60), but less than ninety (90) days before MMSI's estimated shipping. Orders may be cancelled or rescheduled by Buyer more than ninety (90) days before MMSI's estimated shipping date for such Products at Buyer's discretion and without charge.

8. Contingencies

8.1. MMSI shall not be in breach of these Conditions and shall not be liable for any non-performance or delay in performance if such non-performance or delay is due to a force majeure event or other circumstances beyond MMSI's reasonable control, including but not limited to, shortages of labor, energy, fuel, machinery or materials, technical or yield failures, war, civil unrest, any government act, law or regulation, including any judicial order or decree, any communication or power failure, labor dispute, natural disaster, fire, flood, earthquake, explosion, terrorist act or Act of God. In the event of a shortage of Products, MMSI may allocate, at its sole discretion, Products production and deliveries.

9. Warranties and Related Remedies

9.1. Subject to clauses 9.5 and 9.6 below, MMSI warrants that MMSI Products will conform either to MMSI's published Specifications for such Products or other mutually agreed upon written specifications signed by an authorized MMSI representative. For finished Products, this warranty lasts for one (1) year after delivery, provided, however, that with respect to Products sold in dry pack, Buyer must install those Products within one (1) year after delivery. MMSI shall not be liable for any defects that occur in dry packed Products that are installed more than one (1) year after delivery. For Products sold in wafer or die form, the warranty period is thirty (30) days. Notwithstanding the foregoing, MMSI shall not be liable for any defects that are caused by neglect, misuse or mistreatment by an entity other than MMSI, including improper installation or testing, or for any products that have been altered or modified in any way by an entity other than MMSI. Moreover, MMSI shall not be liable for any defects that result from Buyer's design, specifications or instructions for such products. Testing and other quality control techniques are used to the extent MMSI deems necessary. Unless mandated by government requirements, MMSI does not necessarily test all parameters of each Product.

9.2. Unless otherwise agreed by the Parties, if any of MMSI Products fail to conform to the warranty set forth above, MMSI's sole liability shall be at its option to repair or replace such Products, or credit Buyer's account for such Products. MMSI's liability under this warranty shall be limited to Products that are returned during the warranty period to the address designated by MMSI and that are determined by MMSI not to conform to such warranty. If MMSI elects to repair or replace such Products, MMSI shall have a reasonable time to repair such Products or provide replacements. Repaired Products shall be warranted for the remainder of the original warranty period. Replaced products shall be warranted for a new full warranty period.

9.3. Obligations and Protocol. For defective or non-conforming Products, Buyer will need to request a Return Material
Authorization (“RMA”) number for each return prior to shipping Product to MMSI. MMSI shall approve or reject the RMA request within 10 days after the receipt of such request. Return Material Authorization numbers are valid for thirty (30) days from the date of issuance. If Buyer fails to return the Products within that 30-day period, MMSI shall not be obligated to accept the Products. Upon receipt of the RMA, Buyer shall send to MMSI the defective or non-conforming Products. MMSI shall within thirty (30) working days after receipt of such Products, examine them and confirm or reject the RMA. For the case that the RMA is confirmed MMSI will, at its option, repair or replace the Products or issue a credit for the purchase price. Every returned Product that MMSI replaces, or for which MMSI issues a credit note, will become MMSI property.

9.4. EXCEPT AS SET FORTH ABOVE, PRODUCTS ARE PROVIDED "AS IS" AND "WITH ALL FAULTS." MMSI DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WITH REGARD TO THE MERCHANDISE/SERVICES, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES.

9.5. Buyer agrees that prior to using or distributing any systems that include MMSI Products, Buyer will thoroughly test such systems and the functionality of such MMSI Products as used in such systems. MMSI may provide technical, applications or design advice, quality characterization, reliability data or other services. Buyer agrees that providing these services shall not expand or otherwise alter MMSI' warranties, as set forth above, and no additional obligations or liabilities shall arise from MMSI providing such services.

9.6. Notwithstanding anything to the contrary, ALL SOFTWARE AND EXPERIMENTAL AND DEVELOPMENT HARDWARE ARE PROVIDED "AS IS" AND "WITH ALL FAULTS." MMSI DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, REGARDING ALL SOFTWARE AND EXPERIMENTAL AND DEVELOPMENT HARDWARE, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE

10. Intellectual Property Indemnification

10.1. MMSI represents that, to the best of its knowledge at the time of delivery, the Products/Services supplied do not violate any patent, license, patented drawings and models, copyrights, rights to masks or any other intellectual or industrial property rights of a third party. MMSI represents that, to the best of its knowledge, it holds all the rights to utilize, manufacture and sell the Products/Services, and that Buyer shall have the right to use and resell the Products/Services and it grants Buyer a license to utilize the intellectual property rights to the Products/Services which permit Buyer to utilize the Products/Services throughout the world for the duration of the intellectual property rights.

10.2. MMSI will defend any suit or proceeding brought against Buyer to the extent that such suit or proceeding is based on a claim that Products/Services sold by MMSI to Buyer constitute direct infringement of any valid patent and that the intellectual property rights of that party (excluding intellectual property and items supplied by non affiliated third-parties) misappropriates a third party trade secret, or infringes a copyright, patent, or other intellectual property right of a third party. Subject to article 10.5, MMSI shall pay all damages and costs awarded by final judgment (from which no appeal may be taken) against Buyer, on condition that MMSI:
   i. is promptly informed and furnished a copy of each communication, notice or other action relating to the alleged infringement, 
   ii. is given authority, information and assistance necessary to defend or settle such suit or proceeding in such manner as MMSI shall determine, 
   iii. is given sole control of the defense (including the right to select counsel) and the sole right to compromise and settle such suit or proceeding, and 
   iv. is found guilty of infringement and of misappropriation.

10.3. MMSI shall not be obligated to defend or be liable for costs and damages if the infringement arises out of compliance with Buyer’s specifications or from a combination with, an addition to, or modification of the Products.

10.4. If any Products manufactured and supplied by MMSI to Buyer are held to directly infringe any valid patent and Buyer is enjoined from using the same, or if MMSI believes such infringement is likely, MMSI will exert reasonable, at its option and it expenses,
   i. to procure for Buyer the right to use such Products free of any liability for patent infringement or
   ii. to replace or modify such goods with a non-infringing substitute otherwise complying substantially with all the requirements of the contract or
   iii. upon return of the Products, refund the purchase price and the transportation costs of such Products.
infringement is alleged prior to completion of delivery of the Products MMSI has the right to decline to make further shipments without being in breach of contract. If MMSI has not been enjoined from selling such Products to Buyer, MMSI is entitled (at MMSI’ sole election), at Buyer’s request, to supply such Products to Buyer, in which event, Buyer shall be deemed to extend to MMSI the same patent indemnity hereinafore stated.

10.5. MMSI’ liability under this section 10, if any, shall be strictly and solely limited to the amount of royalties which would be payable to the claiming third party in respect of revenues derived by MMSI from Buyer from sales of the infringing Products. In no event shall MMSI be liable for royalties payable with respect to the use of such infringing Products, or subscriber revenues derived by Buyer therefrom or any royalty basis, other than as set forthabove.

10.6. The same patent indemnity shall be deemed to be extended to MMSI by Buyer if any suit or proceeding is brought against MMSI based upon a claim that the Products manufactured by MMSI in compliance with Buyer’s specifications infringe any valid patent.

10.7. THE FOREGOING STATES THE SOLE AND EXCLUSIVE LIABILITY OF THE PARTIES HERETO FOR INFRINGEMENT OR THE LIKE PATENTS, TRADEMARKS AND COPYRIGHTS, AND OTHER PROPRIETARY PROPERTY RIGHTS, WHETHER DIRECT OR CONTRIBUTORY, AND IS IN LIEU OF ALL WARRANTIES, EXPRESS, IMPLIED OR STATUATORY IN REGARD THERETO.

10.8. Each Party shall have no intellectual property indemnification obligation for any infringement or claim which results solely from:

i. use of other than unaltered version of the other Party’s intellectual property, if the infringement is avoided by using the unaltered version;

ii. one Party’s compliance with designs or specifications of the other Party;

iii. use of the intellectual property of the other Party in violation of these GSC or in combination with intellectual property or materials not provided by the other party where there would not be an infringement or claim except therefore; or

iv. any matter for which the other Party has an obligation to indemnify hereunder.

11. Limitations and Damages Disclaimer

11.1. General Limitations.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL MMSI BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER ARISING OUT OF THE USE OF OR INABILITY TO USE THE PRODUCTS/SERVICES OR THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, EVEN IF MMSI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCLUDED DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, COST OF REMOVAL OR REINSTALLATION, ANCILLARY COSTS TO THE PROCUREMENT OF SUBSTITUTE PRODUCTS OR SERVICES, RETESTING, OUTSIDE COMPUTER TIME, LABOR COSTS, LOSS OF GOODWILL, LOSS OF PROFITS, LOSS OF SAVINGS, LOSS OF USE, LOSS OF DATA, OR BUSINESS INTERRUPTION. NO CLAIM, SUIT OR ACTION SHALL BE BROUGHT AGAINST MMSI MORE THAN ONE YEAR AFTER THE RELATED CAUSE OF ACTION HAS OCCURRED.

11.2. Specific Limitations. IN NO EVENT SHALL MMSI’ AGGREGATE LIABILITY FROM ANY WARRANTY, INDENMITY, OR OTHER OBLIGATION ARISING OUT OF OR IN CONNECTION WITH THESE CONDITIONS, OR ANY USE OF ANY MMSI PRODUCTS/SERVICES PROVIDED HEREUNDER, EXCEED THE TOTAL AMOUNT PAID TO MMSI FOR THE PARTICULAR UNITS/SERVICES SOLD UNDER THESE CONDITIONS WITH RESPECT TO WHICH LOSSES OR DAMAGES ARE CLAIMED. THE EXISTENCE OF MORE THAN ONE CLAIM AGAINST THE PARTICULAR UNITS SOLD/SERVICES PROVIDED TO BUYER UNDER THESE CONDITIONS SHALL NOT ENLARGE OR EXTEND THIS LIMIT.

11.3. BUYER UNDERSTANDS AND AGREES THAT THE FOREGOING LIABILITY LIMITATIONS ARE ESSENTIAL ELEMENTS OF THESE CONDITIONS AND THAT IN THE ABSENCE OF SUCH LIMITATIONS THE MATERIAL AND ECONOMIC TERMS OF THIS CONTRACT WOULD BE SUBSTANTIALLY DIFFERENT.

12. Life support policy

MMSI Products are not authorized for use as critical components in life support devices or systems. In particular, they shall not be used in:

i. Life support devices or systems are devices or systems which:

a) are intended for surgical implant into the body; or

b) support or sustain life and whose failure to perform when properly used in accordance with instructions for use provided in the labelling can be reasonably expected to result in significant injury to the user.

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ii. A critical component is any component in a life support device or system whose failure to perform can be reasonably expected to cause the failure of the life support device or system or to affect its safety or effectiveness.

13. **Intellectual Property on MMSI Software**
In the event MMSI Software is implemented in the Products, no license on any intellectual property right of MMSI Software is granted herein. The licenses are granted with the signature of the End-User License Agreement.

14. **Confidentiality and documents**

14.1. Buyer shall observe confidentiality concerning the technical know-how, the invention or processes, and all other confidential or commercially sensitive information concerning MMSI's activity communicated to it or which it received from MMSI or its agents. Buyer's employees shall have access only to the information needed to comply with Buyer's obligation to MMSI; Buyer must make sure that the said employees are bound by the same obligation of confidentiality as Buyer. This obligation shall end 10 (ten) years after the date of completion of the Order Acknowledgment.

14.2. In particular, any drawing, design, data, equipment or any other material and/or information provided by MMSI shall be considered confidential information belonging exclusively to the MMSI.

14.3. At MMSI's request, Buyer shall immediately return to MMSI all confidential or commercially sensitive information which has been communicated to it by MMSI.

14.4. Buyer is not authorized to publicize its commercial relations with MMSI without the latter's express, written authorization.

14.5. Any written or oral communication and any publication to third parties concerning the Order Acknowledgment or its contents shall be subject to MMSI's prior written consent.

15. **International Trade Regulations**

15.1. The Parties agree to comply with Export Control Laws applicable to Products provided under these Conditions or any Purchase Order. Export Control Laws shall mean laws, regulations and orders applicable to the export or re-export (including but not limited to international transfers, disclosure or release) of Products and includes, without limitation, (i) US export controls administered under the Export Administration Regulations (“EAR”) and the International Traffic in Arms Regulations (“ITAR”); [(ii) Switzerland’s Federal Ordinance on the Control of Dual-Use Goods and of Specific Military Goods; (iii) EU and EU Member State export controls administered pursuant to Council Regulation (EC) 428/2009 and the various national export control laws, regulations of EU Member States regulating dual-use and military items and related activities;] and (iv) similar export control laws, regulations and orders of other jurisdictions to the extent applicable to any activity conducted in furtherance of this Agreement.

15.2. The Buyer shall not (directly or indirectly) sell, transfer, or assign any Product received pursuant to these Conditions or any Purchase Order to any sanctioned party or restricted end-user (as identified by the USA, Switzerland, the European Union or the United Nations), for any restricted end use, or to restricted countries without prior applicable government authorization or license.

15.3. The Buyer shall if required provide reasonable assistance to obtain any applicable export license or authorization and shall provide information and data required to comply with relevant domestic and foreign trade rules.

15.4. MMSI does not guarantee the issuance, continued validity or availability of any license or authorization and shall not be liable for any delays in issuing, cancelations of, or failures to renew or issue any license or authorization. MMSI reserves the right to withhold or suspend the supply of any Products which is or becomes subject to Export Control Laws.

16. **Miscellaneous**

16.1. If one clause of these Conditions is found to be or subsequently becomes inoperative, the validity of these Conditions and of the Order Acknowledgment shall not be affected thereby.

16.2. The fact that one of the parties does not exercise, or delays to exercise, one of its rights under the Order Acknowledgment or the GSC shall not be interpreted as a waiver of such right; likewise the sole or partial exercise of a right shall not exclude the exercise of any other rights. To be valid, any waiver must be in the form of a written document signed by the waiving Party.

16.3. All Order Acknowledgments cannot be subcontracted, assigned or transferred to another person without MMSI's prior written agreement.

16.4. Each party shall be considered to be independent. These Conditions in no way create a joint company, a partnership or any other form of association by the Parties and never designates one Party the agent or legal representative of the other Party for any purpose whatever. Neither Party is authorized or empowered to assume or create an explicit or implied obligation or responsibility for the account and in the name of the other Party, nor to commit the other Party in any manner or in any area whatsoever.
17. Governing Law

17.1. If a dispute or controversy arises regarding these Conditions or a Purchase Order, the parties will attempt in good faith to settle it amicably or through ADR (Alternative Dispute Resolution) mediation rather than litigation or arbitration. The parties will mutually select the location and ADR entity to mediate the controversy and both agree to cooperate in reaching a settlement. Each party will be responsible for their own expenses but will equally share the costs and expenses of the mediation. These Conditions and any Purchase Order shall be governed and construed in all respects by the laws of Switzerland, without consideration for the conflict of laws provisions.

17.2. MMSI and Buyer agree to exclude application of the United Nations Convention on Contracts for the International Sale of Goods from these Conditions and any Purchase Order.